

## FINANCE FACILITY

Finance facilities are available at the practice. Our staff will be pleased to discuss the details with you.

## WORLDWIDE TRAUMA AND EMERGENCY CALLOUT INSURANCE

**Emergency Callout** – cover can be provided by any dentist worldwide who agrees to treat you. You simply pay the emergency callout charge to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers and you will be refunded the callout fee, minus the excess, up to the policy limits. This cover is to provide immediate pain relief only; no additional or restorative treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

**Dental Trauma** – cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home or at work. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess.

**Hospitalisation** – benefit is provided should you have to stay in hospital as a result of dental trauma.

**Permanent Facial Disfigurement** – benefit is provided should you be scarred on the neck or face as a result of the accident.

**Oral Cancer** – a payment will be paid upon diagnosis of oral cancer.

**Redundancy Protection** (not included in the Registration and Insurance Scheme) – Plan premiums paid for up to one year.

A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the practice.

Practice staff are permitted to provide you with information about the insurance that is included in your Plan on behalf of Practice Plan Limited, the Plan Administrator. However, practice staff are not permitted to give advice about the insurance, e.g. to compare this insurance with other dental insurance in the market. If you have any questions about this insurance then please call Practice Plan Limited on 01691 677954.

## REGISTRATION AND INSURANCE SCHEME

If you would prefer to pay on a fee-per-item basis, we strongly recommend that you use our Registration and Insurance Scheme. Registration with the practice costs £32.50 per year and will include the insurance cover described above (except Redundancy Protection). It is, however, conditional upon you attending the practice at least once a year for a check-up and having any remedial work undertaken as soon as possible, payment for which is not covered.

## PRACTICE HOURS

Monday: 8.30 am - 6.00 pm  
Tuesday: 8.30 am - 6.00 pm  
Wednesday: 8.30 am - 12.00 pm  
Thursday: 8.30 am - 6.00 pm  
Friday: 8.30 am - 6.00 pm  
Saturday: By prior arrangement

If you have to cancel an appointment, please give us 24 hours notice so that we can offer the time to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.

## EMERGENCIES

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day.

If you require emergency treatment outside surgery hours, please telephone the practice where you will hear a message detailing the specific arrangements for that day.

## SAFETY

We take all necessary precautions to safeguard you and our staff. We follow recommended guidelines with regard to sterilisation of instruments and the use of disposable items, e.g. gloves and needles. We are happy to answer any questions you may have.

## HOW DO I REGISTER?

Please call in at the practice where an Agreement will be completed. This will require your signature and bank account details for the Direct Debit mandate. Direct Debits are collected from your account on the 8th of every month. Any patient enrolling before the 27th of each month will benefit from cover from the 8th of the following month.

If you have any queries, please ask any member of staff.

### Dental Surgeon

Dr J P Westhuizen BChD

### Westhouse Dental Centre

61 Scotland Road

Stanwix

Carlisle

CA3 9HT

Tel: 01228 543885

Fax: 01228 596440

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## DENTAL CARE PLAN

COMPREHENSIVE

FULL RECONSTRUCTION

PREVENTATIVE

COSMETIC

ORTHODONTIC

IMPLANTS

SEDATION

## WELCOME

Whether you are a new or an existing patient, we would like to thank you for choosing our practice. At **Westhouse Dental Centre** we provide high-quality treatment in a friendly environment. We are committed to continuing dental education and keeping abreast of the changes in modern dentistry. We encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease.

We are delighted to offer our **Dental Care Plan** – our own membership scheme, which enables us to provide you with the treatment and support necessary to control dental disease and restore your mouth to full fitness. Our modern health-promoting approach with continuing care means:

- Fewer fillings
- Less dental decay
- Less likelihood of toothache
- More attractive teeth
- More choice
- Reduced costs
- Helping to keep your own teeth for life.

## YOUR CHOICE FOR DENTAL CARE WITH US

As individuals we are having to make more and more provision for our own health needs. We at **Westhouse Dental Centre** believe that the best way of making treatment affordable, without compromising our high quality of care, is to offer you membership of our own **Dental Care Plan** which provides the following benefits:

- A convenient payment scheme for routine treatment
- Greater choice of treatment and materials
- More time to help prevent decay and gum disease
- A fair and equitable system where everybody pays the same
- Substantial discounts on additional treatments
- Worldwide Trauma and Emergency Callout Insurance
- Redundancy Protection.

## YOUR CHILD'S DENTAL CARE

Children are born free of dental disease, yet by adulthood a significant proportion of the population has active gum disease and most people have experienced some tooth decay and even tooth loss. It is our belief that disease can be prevented. Our aim is to provide your child with the best dental care available to secure their dental health. We ask patients to bring their children with them from birth so that we can see them regularly to help them grow up free from dental disease. However, if they do need treatment, we can offer them alternatives such as mercury-free white fillings and jaw orthopaedic treatment. To the children of members of our **Dental Care Plan** we can offer these alternatives on the same terms as their parents. For more information on the best option for your child's dental care please ask a member of our team.

## DENTAL CARE PLAN - £9.99 PER MONTH

- Regular dental appointments (two per year) to provide:
  - Clinical examination
  - Checking for signs of oral cancer
  - X-rays where clinically necessary.
- Regular hygiene appointments (two per year) to provide:
  - Scale and polish
  - Periodontal advice
  - Preventive techniques to reduce decay and gum disease.
- Assessment of emergencies and dental pain with any temporary treatment required, carried out at the practice during normal surgery hours.
- All treatment planning for your future dental needs.
- Production of study models when required.
- All subsequent remedial work within 12 months of recommended restorative work.
- 20% reduction off any laboratory-based treatments required, i.e. crowns, bridges and dentures.
- 20% reduction off any fillings.
- 20% reduction off other dental work (extractions, etc.).
- 20% reduction off any additional hygiene work.
- Worldwide Trauma Insurance to protect against the cost of large unforeseen accidental damage.
- Emergency Callout Insurance, should you need a dentist in an emergency, anywhere in the world.
- Redundancy Protection for up to 12 months.

Why suffer dental disease when you can enjoy dental health for life?